

Track & Trace statuses



Global Logistics

Content

1. Keywords.....	3
2. Purpose of manual.....	4
3. Groupage shipments	5
3.1. Receipt of the shipment.....	5
3.2. Shipment on the way.....	5
3.3. Delivering	6
3.4. Delivered	6
3.5. Unsuccessful delivery attempt with an another option to delivery	7
3.6. Undelivered.....	8
3.7. General statuses	8
4. Full Truckload Delivery (FTL)	9
4.1. FTL	9



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Společnost je zapsaná v obchodním
rejstříku, vedeném Krajským soudem
v Plzni, oddíl C, číslo vložky 14475.

Pracujeme na základě našich
všeobecných obchodních
podmínek - aktuální stav.



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1. Keywords

HUB – Is transshipment point, where shipments are sorted by their route and then are shipments sent to delivery depot.

Export – shipment is sent to abroad.

Import – shipment is coming from abroad.

Transit – shipment travels from abroad to transshipment point and then the shipment is sent abroad

EXW – costs of the shipment are paid by the recipient.

COD – cash on delivery.



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2. Purpose of manual

In this document you will find clear summary of statuses that are used in our systems to identify the phase of delivering. It will help you to orientate in your work process.

Tables are separated by the phases of delivering, from the first contact with the shipment to the last step. For every table is set picture straight from the T&T web service.



Options for tracking statuses of the shipments:

- Track & Trace
- API (GService)
- CSV report

You can select T&T or CSV report to find out the status at the shipment level. If it is necessary to find out the status of individual pieces of shipments, it is necessary to implement the API (GService).

3. Groupage shipments

3.1. Receipt of the shipment

Take over the shipment by our driver and unload at depot.

Status number	Status name
10	Collection of consignment
20	Acceptance at depot



3.2. Shipment on the way

Manipulation with a shipment between depots.

Status number	Status name
40	Acceptance at transshipment point
51	Distribution to consignee unloading
120	Late arrival of the main run
151	Arrived at wrong distribution depot
156	Remained at transshipment point
215	Distribution to recipient scheduled for the second round
216	No empty space in vehicle



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3.3. Delivering

The shipment is loaded and it is on its way to recipient.

Status number	Status name
50	Loading for distribution to consignee
170	Arrival at consignee



3.4. Delivered

The shipment was succesfully delivered with a confirmation.

Status number	Status name
70	Delivered
71	Partial delivery
126	Delivered with damage
127	Delivered with reproach



3.5. Unsuccessful delivery attempt with an another option to delivery

It will lead to an another try to delivery .

Status number	Status name
54	Higher power, natural disaster
101	Unsuccessful attempt at delivery place
145	Undelivered, advised to consignee
152	Undelivered, consignee is out of the depot's range
176	Acceptance refused
201	Consignee not found
202	Company closed
203	Driver failed to deliver
204	Wrong address
206	COD rejected
207	EXW rejected
208	Not ordered
209	No cash
210	Damaged
211	Identity not proved
212	Long waiting time
217	Recipient doesn't have any protective equipment
S20	Work stoppage (Strike)
S58	Regional holiday
S63	Weather conditions have affected delivery

3.6. Undelivered

Delivery wasn't succesful.

Status number	Status name
69	Back to sender

3.7. General statuses

Additional informations about the shipment.

Status number	Status name
24	Fixed time of delivery
41	Personal pick-up
42	Personal handing over for transport
76	Confirmation of C.O.D. collection
77	Confirmation of EXW collection
116	Shipment is missing
125	New instructions for delivery
155	To be advised
200	Incomplete consignment
205	Missing documents
213	Request to change delivery time
300	Dispatcher's note
K01	Warehouse control
HPH	Calling



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4. Full Truckload Delivery (FTL)

4.1. FTL

Operative statuses in full truckload delivery.

Status number	Status name
C10	Arrival to loading point
C11	Start of loading
C12	Loaded
C13	Export customs clearance
C20	Arrival to unloading point
C21	Start of unloading
C23	Import customs clearance
C30	Shipment in transit
C31	Mandatory break
C32	Problems on the way
C70	Delivered



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