

Geis WebPrint and AppPrint

Instructions for Use

To print a label directly from the GPortal web application (from a browser) to a thermal printer, you need to have one of the GeisWebPrint or GeisAppPrint applications installed on your computer.

The difference between these two applications is described down below.

Geis WebPrint

Printing takes place via the Windows service. A Windows service is installed on the local computer to print. The service is invisible to the average user. The service must be installed under a user with administrator rights, the service can then be used by all logged in users.

This printing method is recommended if you are using **local printers** (installed on your computer or when printing directly to the printer port).

Geis AppPrint

Printing takes place via an application running in the background. An application is installed on the local computer to print. The application runs in minimized mode and is visible in the notification bar. The application must be installed under a user with administrator rights, the application can then be used by the user who started the installation or all users (according to the option selected when installing the application).

This printing method is recommended if you are using **shared printers** in your environment (which are installed on another computer or server).



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Č.ú.: 1545471501/2700 (CZK)
CZK IBAN:
CZ97 2700 0000 0015 4547 1501
Č.ú.: 1545471560/2700 (EUR)
EUR IBAN
CZ56 2700 0000 0015 4547 1560
SWIFT: BACXCZPP

Společnost je zapsaná v obchodním rejstříku, vedeném Krajským soudem v Plzni, oddíl C, číslo vložky 14475.

Pracujeme na základě našich všeobecných obchodních podmínek - aktuální stav.

Geis WebPrint

1. About the application

Printing takes place via the Windows service. A Windows service is installed on the local computer to print. The service is invisible to the average user. The service must be installed under a user with administrator rights, the service can then be used by all logged in users.

This printing method is recommended if you are using **local printers** (installed on your computer or when printing directly to the printer port).

2. System requirements

Operating system

(Windows 7, Windows 8, Windows 10)

Interface .NET Framework

4.0 or higher – it is usually already part of Windows

See point **8. Instalation of the .NET Framework 4+ on Windows**

Web browser with AJAX technology support

(e.g latest version of Google Chrome, Mozilla Firefox, Opera, or Microsoft Internet Explorer)

3. Service installation

- a) Installation requires **administrator rights** - If you are not a system administrator, ask your administrator for installation.
- b) Download **Geis Web Print** from the Geis website <https://www.geis-group.cz/en/download-tech-support>
- c) Run the downloaded **GeisWebPrint.msi** installer

The installation wizard starts:



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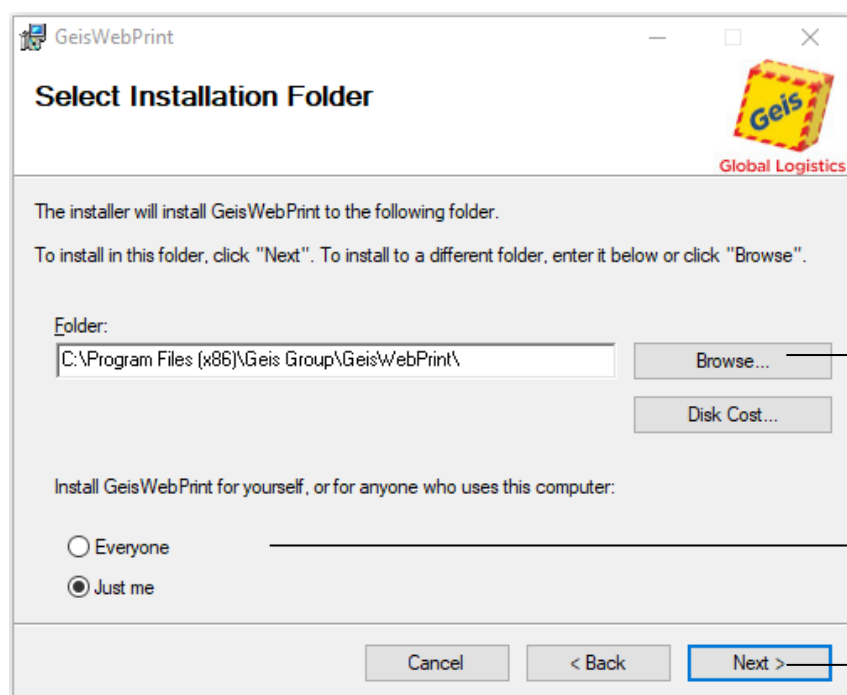
Společnost je zapsaná v obchodním rejstříku, vedeném Krajským soudem v Plzni, oddíl C, číslo vložky 14475.

Pracujeme na základě našich všeobecných obchodních podmínek - aktuální stav.



Click „Next“

The selection of the installation folder follows

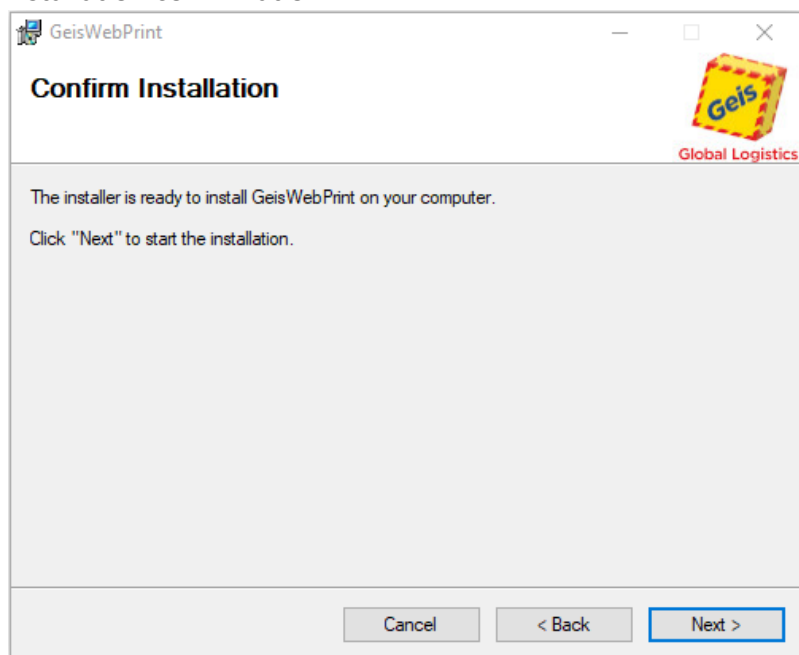


Select a folder to install (We recommend not to change)

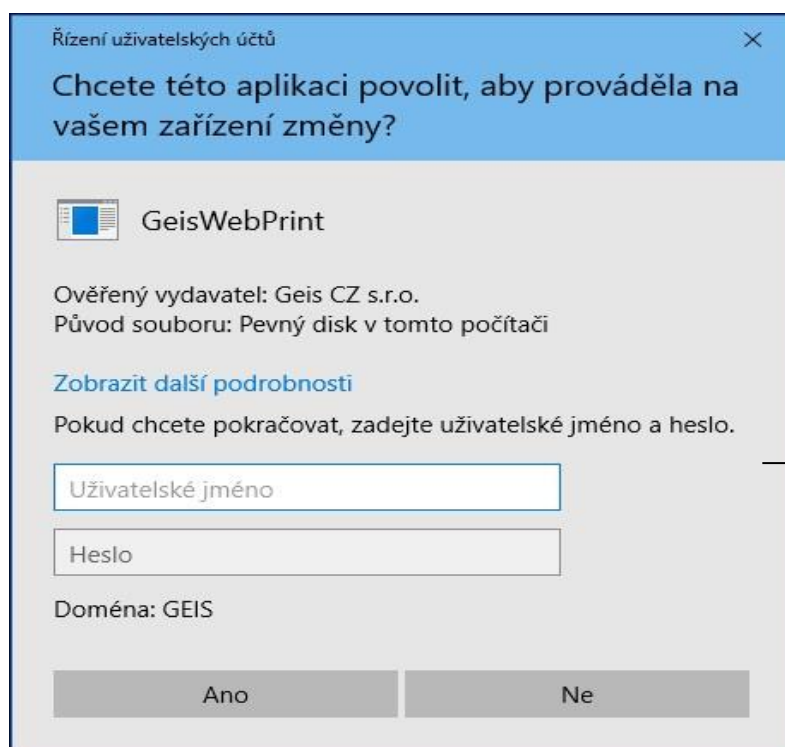
If you want to install GeisWebPrint for other users as well, select "Everyone"

Click „Next“ („Next“)

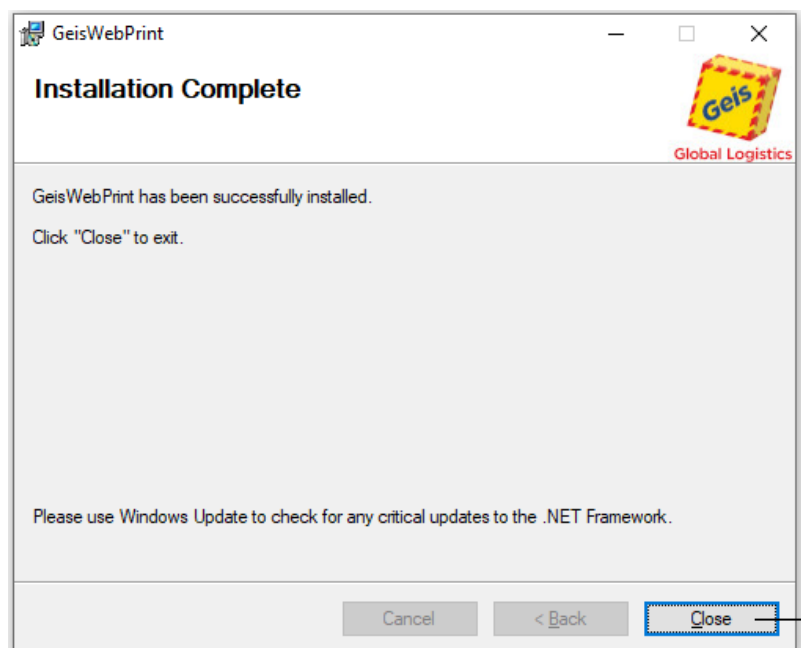
Installation confirmation



Installation is ready, click
"Next" to start

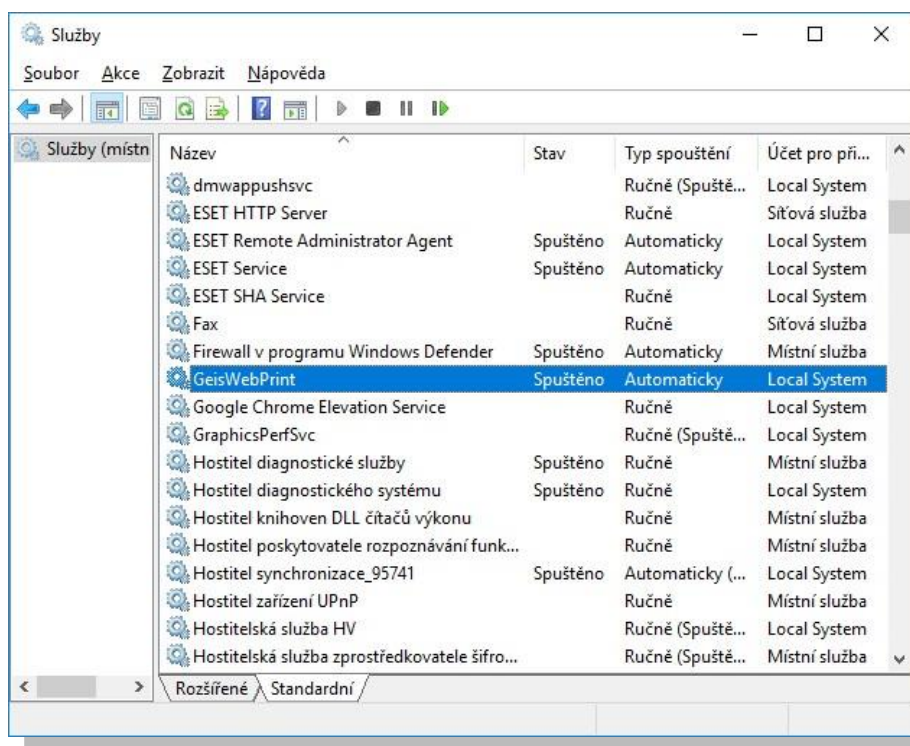
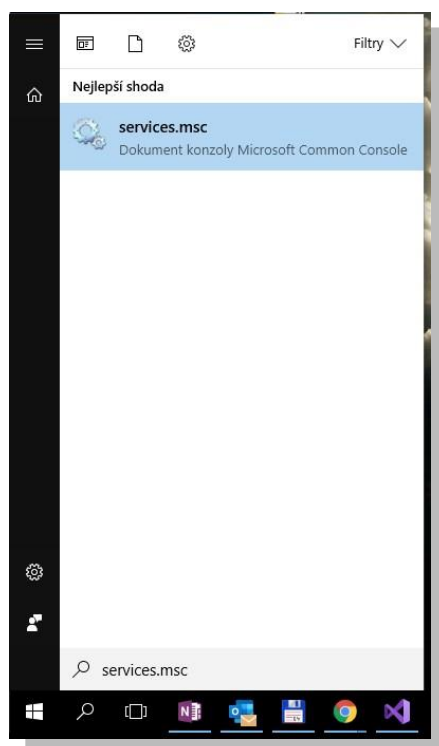


If the **User Account Control**
window pops up, enter the
administrator credentials and
click **Yes**.



Click "Close" when the installation is complete

4. Verification of the service installation



To the **Start** menu type **services.msc** in the search box and press enter.

Verify that **GeisWebPrint** is between services and the status is "**Started**" (**Spuštěno**) and the start type is "**Automatic**" (see figure).



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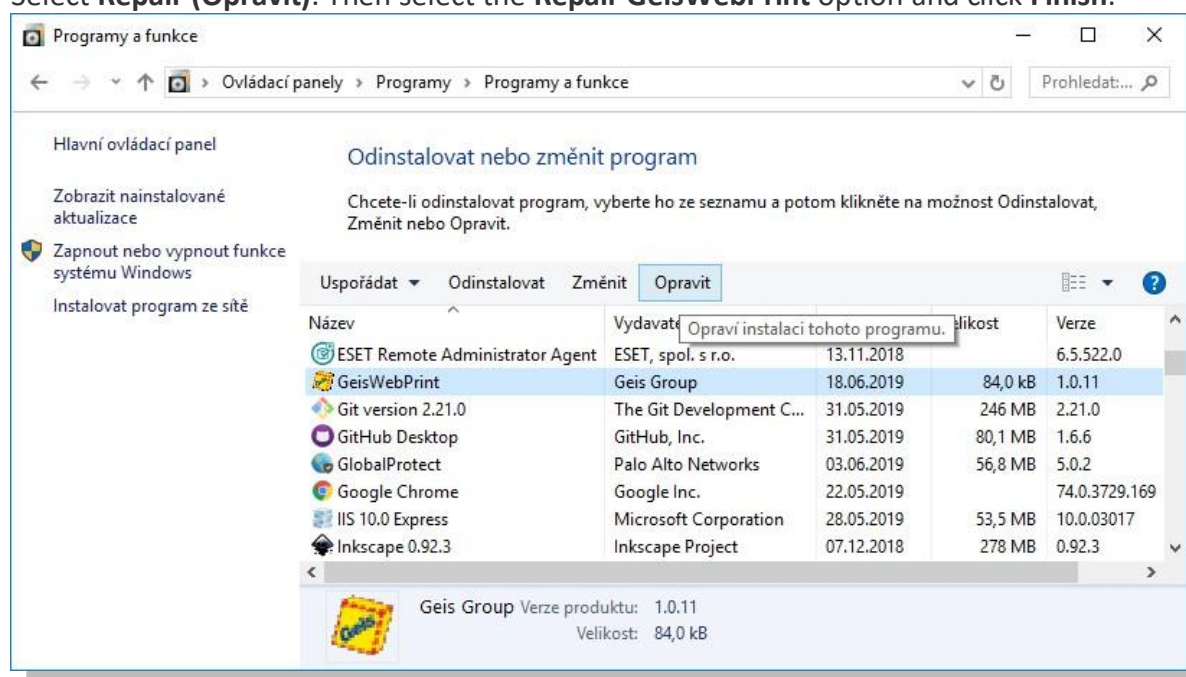
Č.ú.: 1545471501/2700 (CZK)
CZK IBAN:
CZ97 2700 0000 0015 4547 1501
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Společnost je zapsaná v obchodním rejstříku, vedeném Krajským soudem v Plzni, oddíl C, číslo vložky 14475.

Pracujeme na základě našich všeobecných obchodních podmínek - aktuální stav.

5. Verification of the service installation

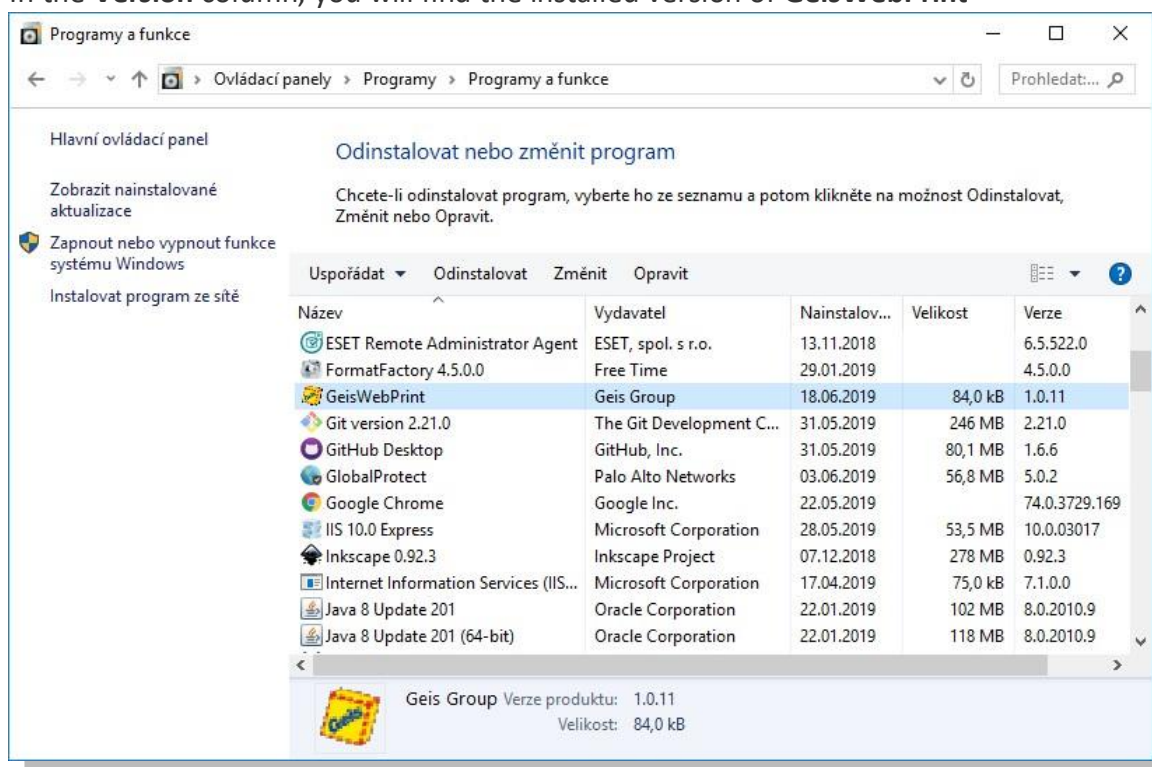
- To the **Start menu**  type **Control Panel (Ovládací panely)** in the search box and select **Control Panel (Ovládací panely)** from the search results.
- Select **Programs (Programy) > Programs and Features (Programy a funkce)**, and then select **GeisWebPrint**.
- Select **Repair (Opravit)**. Then select the **Repair GeisWebPrint** option and click **Finish**.



- If the User Account Control window pops up, enter the **administrator credentials** and click **Yes**.
- Follow the instructions on the screen.
- Verify the success of the service installation, see point 4. **Verification of the service installation**.

6. Detection of the installed version of GeisWebPrint

- To the **Start menu**  type **Control Panel (Ovládací panely)** in the search box and select **Control Panel (Ovládací panely)** from the search results.
- Select **Programs (Programy) > Programs and Features (Programy a funkce)** and find **GeisWebPrint**.
- In the **Version** column, you will find the installed version of **GeisWebPrint**



7. Uninstallation of the service

- a) Uninstallation requires **administrator rights** - If you are not a system administrator, ask your administrator for installation.
- b) To the **Start menu**  type **Control Panel (Ovládací panely)** in the search box and select **Control Panel (Ovládací panely)** in from the search results.
- c) Select **Programs (Programy) > Programs and Features (Programy a funkce)**, and then select **GeisWebPrint**.
- d) Select **Uninstall (Odinstalovat)**. Then click **Uninstall (Odinstalovat)**
- e) If the User Account Control window pops up, enter the **administrator credentials** and click **Yes**
- f) Follow the instructions on the screen.

8. Installation of the .NET Framework 4+ on Windows

Microsoft .NET Framework 4+ is included as standard in **Windows 10**. If for some reason you are missing the **.NET Framework 4+** in Windows, you will find instructions on how to install it down below.

- a) Installation requires **administrator rights** - If you are not a system administrator, ask your administrator for installation.
- b) Download the **Microsoft .NET Framework** installation package from Microsoft.com
- c) Run the installation package
- d) Then follow the instructions of the installer.

Geis AppPrint

1. About the application AppPrint

Printing takes place via an application running in the background. An application is installed on the local computer to print. The application runs in minimized mode and is visible in the notification bar. The application must be installed under a user with administrator rights, the application can then be used by the user who started the installation or all users (according to the option selected when installing the application).

This printing method is recommended if you are using **shared printers** in your environment (which are installed on another computer or server).

2. System requirements

Operating system

(Windows 7, Windows 8, Windows 10)

Interface .NET Framework

4.0 or higher – it is usually already part of Windows

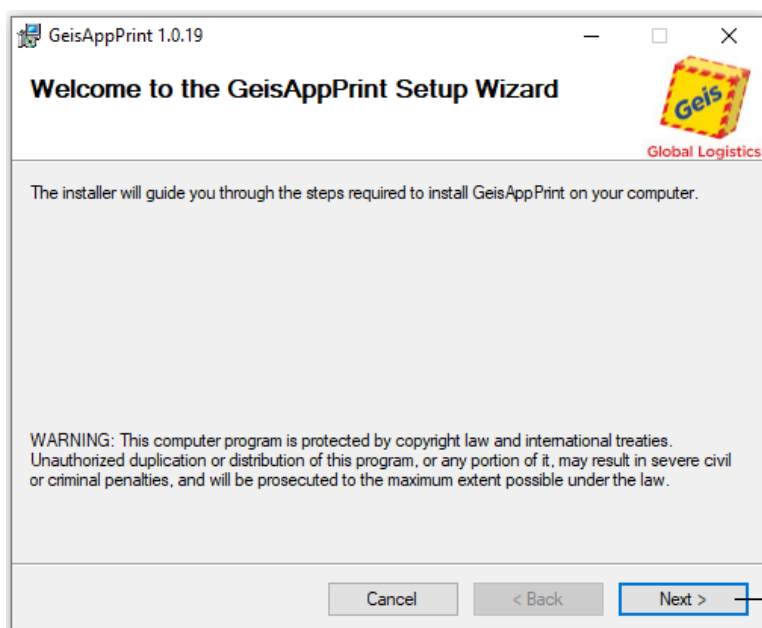
See point **8. Instalation of the .NET Framework 4+ on Windows**

Web browser with AJAX technology support

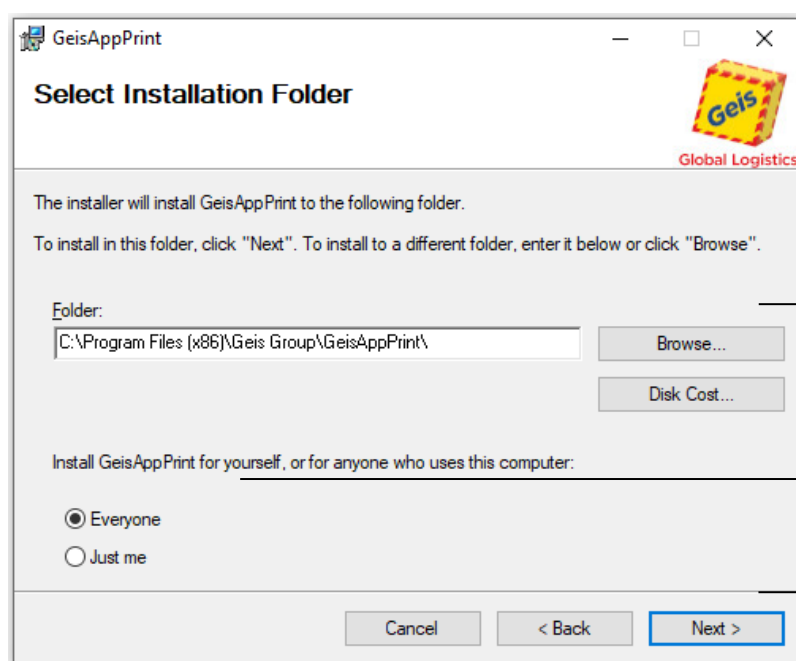
(e.g latest version of Google Chrome, Mozilla Firefox, Opera, or Microsoft Internet Explorer)

3. Application instalation

- a) Installation requires **administrator rights** - If you are not a system administrator, ask your administrator for installation.
- b) Download the **Geis AppPrint** from the Geis website <https://www.geis-group.cz/en/download-tech-support>
- c) Run the downloaded **GeisAppPrintInstaller.msi** installer



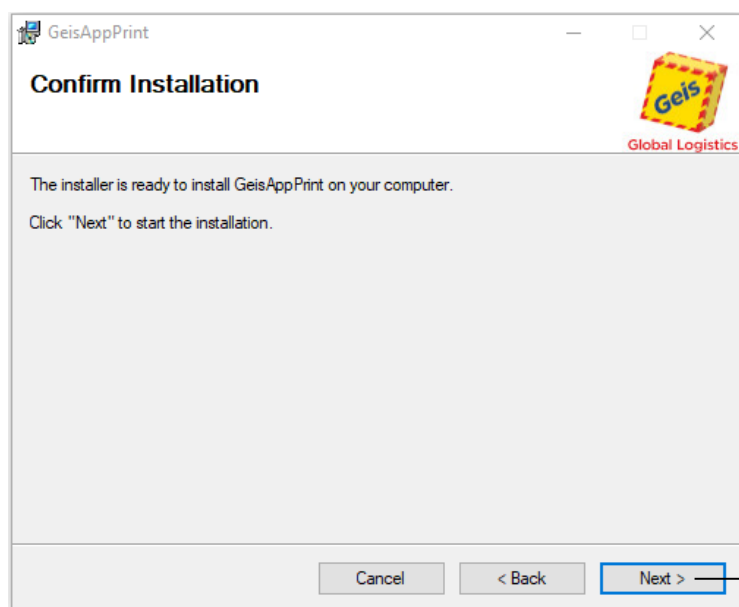
Click „Next“



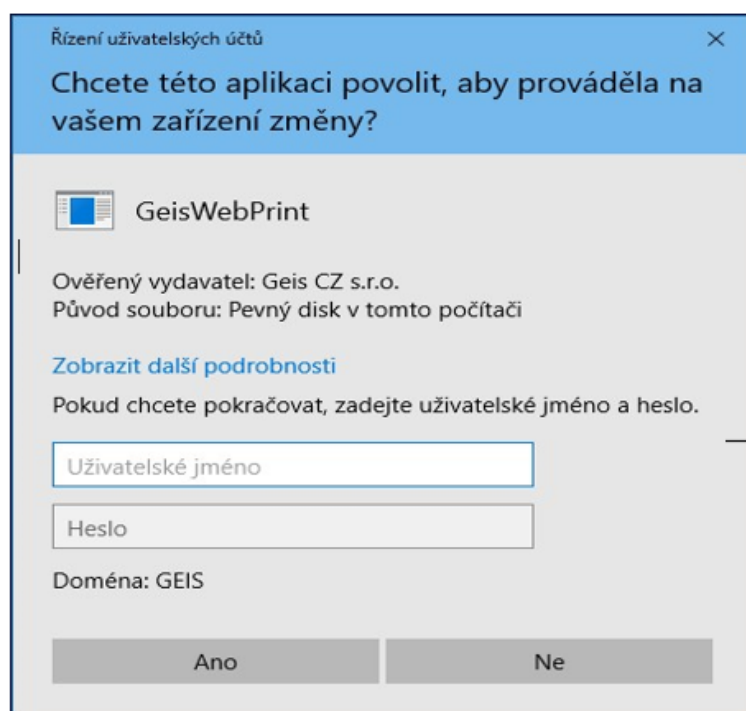
Folder selection for the installation
(We recommend not to change)

If you want to install GeisAppPrint for other users as well, select "Everyone"

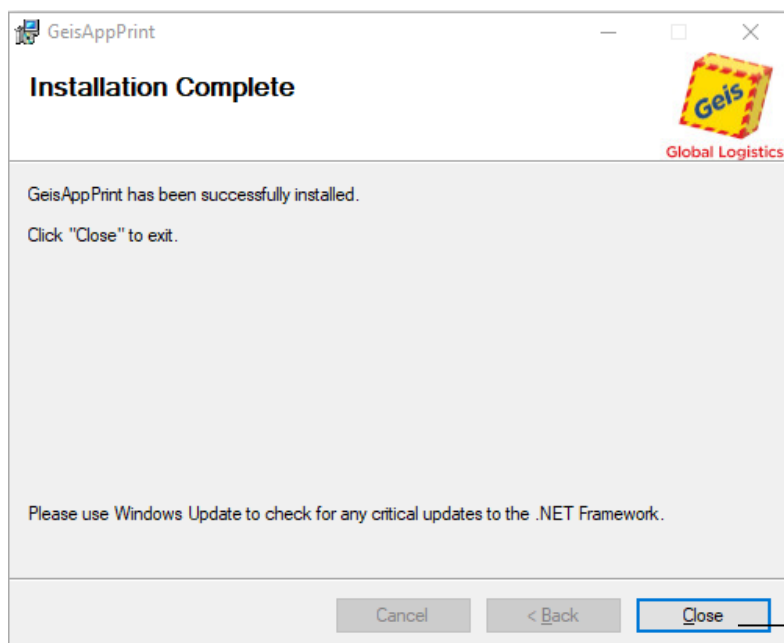
Click „Next“



Installation is ready, click "Next" to start



If the **User Account Control** window pops up, enter the **administrator credentials** and click **Yes**.



When the installation is complete, click "Close"

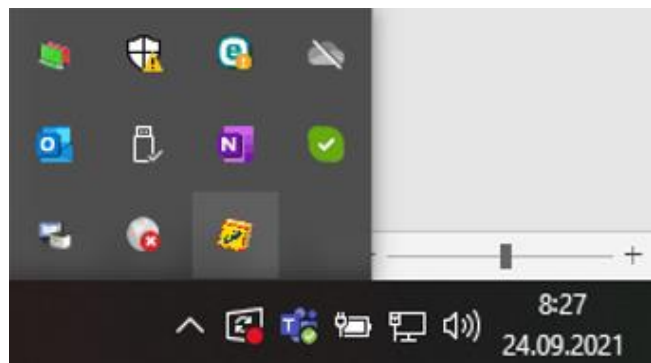
4. Application launching

Geis AppPrint is set to start automatically when the PC starts up. But For the first use the application must be started manually. If you did not change the default folder for the installation, you should find the GeisAppPrint.exe startup file here: C: \ Program Files (x86) \ Geis Group \ GeisAppPrint.

Tento počítač > Windows (C:) > Program Files (x86) > Geis Group > GeisAppPrint

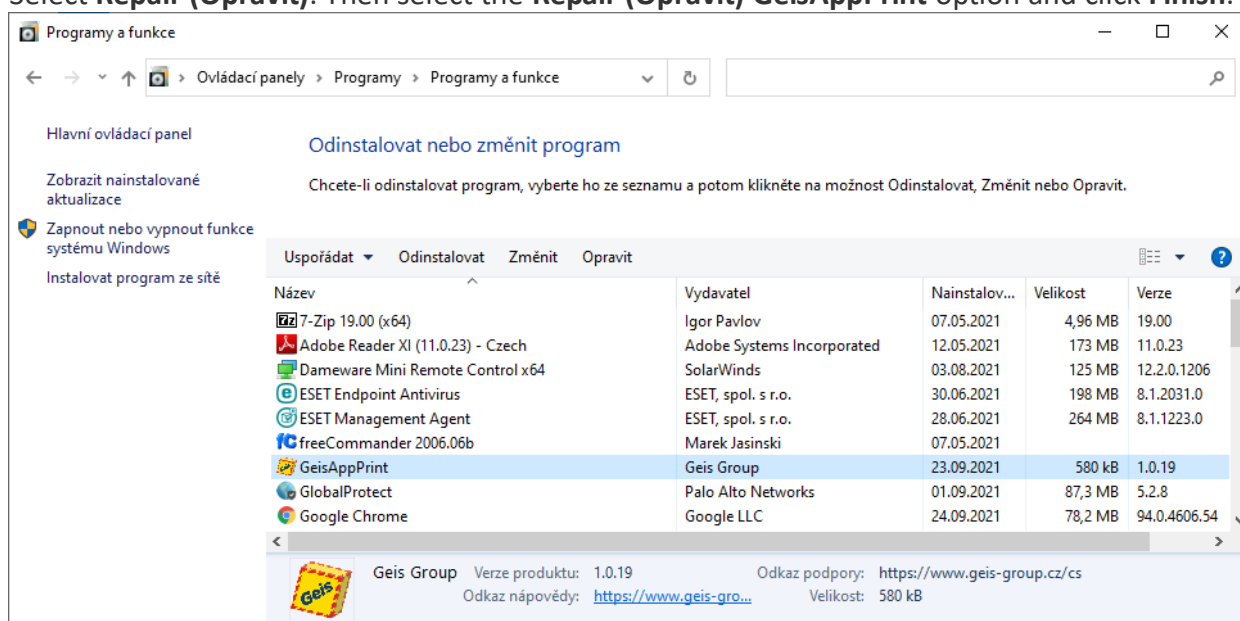
Název	Datum změny	Typ	Velikost
 GeisAppPrint	21.09.2021 14:46	Aplikace	401 kB
 GeisAppPrint.InstallState	23.09.2021 14:47	Soubor INSTALLST...	3 kB
 logo_geis_cube_only	03.05.2021 12:55	Ikona	185 kB

You can verify that the application is running in the running programs, which you can see according to your settings, for example, on the right side of the bottom bar, where you will see the GeisAppPrint icon 



5. Verification of the application installation

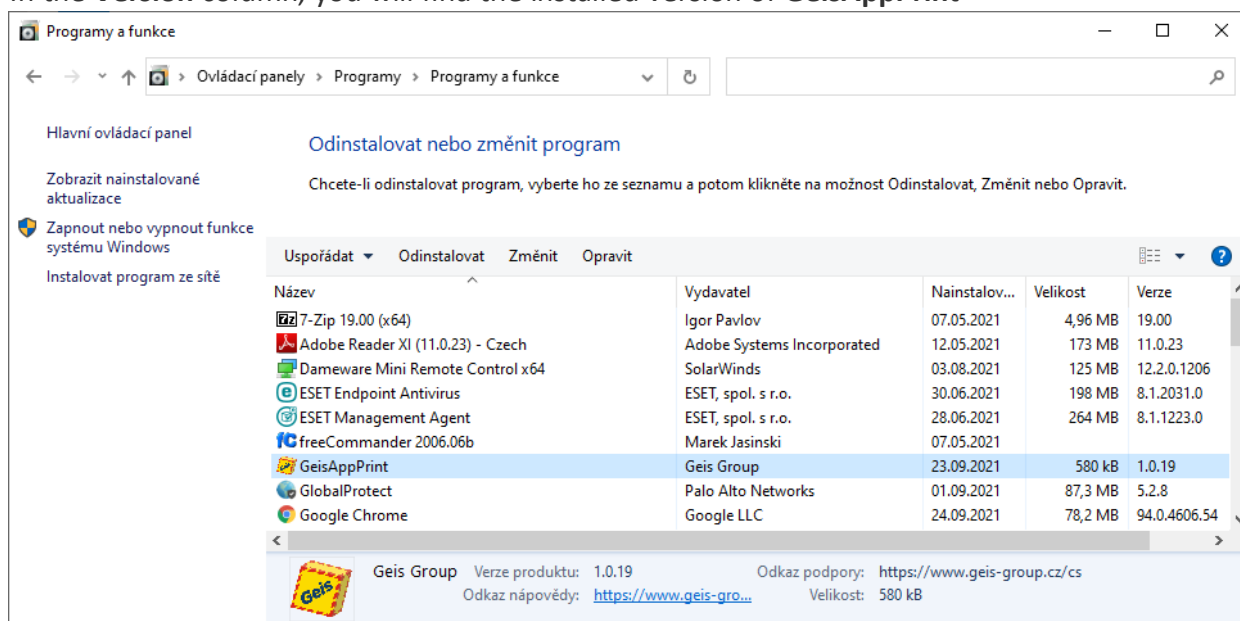
- To the **Start menu**  type **Control Panel (Ovládací panely)** in in the search box and select **Control Panel (Ovládací panely)** in from the search results.
- Select **Programs (Programy) > Programs and Features (Programy a funkce)**, and then select **GeisAppPrint**.
- Select **Repair (Opravit)**. Then select the **Repair (Opravit) GeisAppPrint** option and click **Finish**.



- d) If the User Account Control window pops up, enter the **administrator credentials** and click **Yes**
- e) Follow the instructions on the screen
- f) Verify the success of the service installation, see point **4. Verification of the service installation**

6. Detection of the installed version of GeisAppPrint

- a) To the **Start menu**  type **Control Panel (Ovládací panely)** in the search box and select **Control Panel (Ovládací panely)** in from the search results.
- b) Select **Programs (Programy) > Programs and Features (Programy a funkce)** and find **GeisAppPrint**.
- c) In the **Version** column, you will find the installed version of **GeisAppPrint**



Název	Vydavatel	Nainstalov...	Velikost	Verze
7-Zip 19.00 (x64)	Igor Pavlov	07.05.2021	4,96 MB	19.00
Adobe Reader XI (11.0.23) - Czech	Adobe Systems Incorporated	12.05.2021	173 MB	11.0.23
Dameware Mini Remote Control x64	SolarWinds	03.08.2021	125 MB	12.2.0.1206
ESET Endpoint Antivirus	ESET, spol. s r.o.	30.06.2021	198 MB	8.1.2031.0
ESET Management Agent	ESET, spol. s r.o.	28.06.2021	264 MB	8.1.1223.0
freeCommander 2006.06b	Marek Jasinski	07.05.2021		
GeisAppPrint	Geis Group	23.09.2021	580 kB	1.0.19
GlobalProtect	Palo Alto Networks	01.09.2021	87,3 MB	5.2.8
Google Chrome	Google LLC	24.09.2021	78,2 MB	94.0.4606.54

Geis Group Verze produktu: 1.0.19 Odkaz podpory: <https://www.geis-group.cz/cs>
Odkaz nápovědy: <https://www.geis-group.cz/cs> Velikost: 580 kB

7. Application uninstallation

- a) Uninstallation requires **administrator rights** - If you are not a system administrator, ask your administrator for installation.
- b) To the **Start menu**  type **Control Panel (Ovládací panely)** in in the search box and select **Control Panel (Ovládací panely)** in from the search results.
- c) Select **Programs (Programy) > Programs and Features (Programy a funkce)**, and then select **GeisAppPrint**.
- d) Select **Uninstall**. Then click **Uninstall**
- e) If the User Account Control window pops up, enter the **administrator credentials** and click **Yes**
- f) Follow the instructions on the screen.

8. Installation of the .NET Framework 4+ on Windows

Microsoft .NET Framework 4+ is included with **Windows 10** by default. If for some reason the **.NET Framework 4+** is missing in Windows, you will find instructions on how to install it down below.

- a) Installation requires **administrator rights** - If you are not a system administrator, ask your administrator for installation.
- b) Download the **Microsoft .NET Framework** installation package from Microsoft.com
- c) Run the installation package.
- d) Then follow the instructions of the installer.